



RETURN FORM

Sample form for the buyer's withdrawal from the purchase contract (Section 1820 (1) (f) of the Civil Code)
(fill in this form and send it back only if you want to withdraw from the purchase contract)

If the goods do not fit, it is totally ok! We certainly do not want you to have hold on to the clothes and other goods you will not wear or use. You have the option of exchanging or returning the goods without giving any reason for an extended period of 30 days from the day the shipment arrived. Send us the unworn and undamaged goods with original tags on and undamaged packaging (do not tape the original shoe box!) back to our address: **Freshlabels, Stanová 1182/2, Teplice, 41501** together with this filled in form (or copy of it) as a **registered package** and we will take care of everything.

Or you can visit one of **Zasilkovna's pick up point** where you have to mention you would like to send a parcel to Freshlabels and give them our identification number **95805676**. Staff will print a label and put it on a parcel. You will receive a confirmation. The price for the service is 50 Kč which will be deducted from the amount of return goods.

You can exchange/return the goods to any of our stores in person if you prefer. Addresses of all stores can be found at: www.freshlabels.cz/en/stores

Consumer:

First name and surname of the buyer

Phone number

Email

Withdrawal from the Purchase Agreement notice:

I hereby declare that I withdrawal from the purchase contract concluded on (date)

Order / Invoice Number

Order Date

Please mark below which Freshlabels goods would you like to return.

Fill out type and designation of the goods according to the order:

Product name	Product code	Size	Reason no.
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- 1. I do not look good in it
- 2. I have ordered more sizes
- 3. The size does not fit me well
- 4. I got something I did not order
- 5. The product looked different on-screen
- 6. Poor quality - defect in goods - describe:
- 7. The package arrived late

The purchase price should be returned:

- **to account no.** bank code

- **or as a credit for** the next purchase equal to the returned goods purchase price (we will send you a code which can be used for one year)

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Date

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Consumer signature

(whether the withdrawal from the purchase is sent by post or electronically)